



Sample Medical Associates

Patient Referrals to QuitWorks and Services Provided

For period: April 1, 2011 - June 30, 2011

QuitWorks Referral Status	<u>This Site</u>	<u>Statewide</u>
Number of referral forms received	52	2,426
Total number of referral forms that were missing information ¹	0	19
Total number of referral forms that are in process	0	13
Total eligible for contact	52	2,394
Tobacco users who were unable to be reached after 5 attempts ²	14	947
Total number of tobacco users who were contacted:	38	1,447
Tobacco users who were contacted, unable to complete intake ³	1	208
Tobacco users who were contacted and declined services	7	119
Tobacco users who were contacted and completed an intake	30	1,120
QuitWorks Reach Rate and Enrollment Rate		
Reach Rate = Contacted / Eligible for contact =	38 / 52 = 73.1%	60.4%
Enrollment Rate = Enrolled / Eligible for contact =	30 / 52 = 57.7%	46.8%
Services Provided	<u>This Site</u>	<u>Statewide</u>
Tobacco users who completed an intake and received services:	n = 30	n = 1,120
Accepted telephone counseling	16 53.3%	675 60.3%
Completed 1 or more telephone counseling sessions	9 30.0%	335 29.9%
Received nicotine replacement therapy	17 56.7%	753 67.2%
Unique callers receiving medications, counseling or both	22 73.3%	877 78.3%
Information packet sent	30 100.0%	1,116 99.6%
Referred to Make Smoking History website	30 100.0%	1,079 95.4%
Referred to pre-recorded Quit Tips 24-hour telephone line	30 100.0%	1,089 96.3%

1 Number of referrals that were missing information which could not be corrected by contacting the referring provider. Problems include: missing/incorrect provider contact information, missing client name/telephone number/signature, or inappropriate/missing proxy signature.

2 Several attempts to contact patient are made before "sorry we missed you" packet is sent.

3 Number of members who started, but did not finish an intake; or members who were reached, did not decline services, but did not begin an intake



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List of Providers Referring to QuitWorks

Referring Provider	Total Referrals	Referral Site
Doctor Test	15	Sample Medical Associates
Sample Smith	17	Sample Medical Associates
Edwin Example	30	Sample Medical Associates